

**WR**  
**Privacy Policy**  
**and Data Protection**

We respect your privacy

**Before contacting us, please read the information below:**

## **Privacy Policy**

Last updated: 26th March 2026

This Privacy Policy explains how Wild Riders collects, uses, and protects your personal data when you visit our website [www.wildriderstravel.com](http://www.wildriderstravel.com), when you contact Wild Riders and when you interact with its community.

Our website provides travel information and inquiry services as well as a community platform where users can create accounts, share content, and interact with others. Our social media shares content to connect and create a community.

### **1. Information we collect**

We may collect the following types of personal data:

#### a. Information you provide

- Name
- Email address
- Phone number (if provided)
- Information submitted through contact forms (e.g., travel inquiries)
- Account information (username, password, profile details)
- Content you post (comments, messages, or other community contributions)
- Personal information (e.g. rider details form)
- Sensitive information (e.g. rider health form)

#### b. Information collected automatically

- IP address
- Browser type and device information
- Pages visited and time spent on the website
- Interactions with content and features

This data may be collected using cookies and similar technologies (see our Cookie Policy).

We may also collect personal data through diverse means, including but not limited to:

- The website [www.wildriderstravel.com](http://www.wildriderstravel.com)
- Forms (e.g., Google forms)
- The newsletter subscription
- The journal (eg., website blog)
- Email (eg., Gmail, Hostinger)
- Social Media (eg., Instagram, Facebook)
- Instant messaging apps (e.g., Whatsapp)
- Phone calls
- Letters

## **2. How we use your information**

We use your data to:

- Respond to your travel inquiries and requests
- Exchange information
- Provide services
- Manage bookings
- Billing
- Manage user accounts and community features
- Allow you to create, share, and interact with content and users
- Improve our website and services
- Personalize your experience
- Share commercial offers
- Ensure security and prevent fraud
- Comply with legal obligations

## **3. Legal basis for processing (EEA users)**

If you are located in the European Economic Area, we process your data based on:

- Consent (e.g., for analytics or marketing cookies)
- Contractual necessity (e.g., responding to inquiries)
- Legitimate interests (e.g., improving our services, ensuring security)
- Legal obligations

## **4. Sharing of your information**

We may share your data with:

- Service providers (e.g., hosting, analytics tools like Google Analytics)
- Communication tools (e.g., email providers)

- Social platforms (if you interact with social features)
- Authorities, when required by law

We do not sell your personal data.

## **5. Community content**

If you post content on our website:

- Your content may be publicly visible
- Your username/profile may be associated with your content
- You are responsible for the information you choose to share

We recommend not sharing sensitive personal data in public areas.

## **6. Data retention**

We retain your personal data only as long as necessary to:

- Respond to your inquiries
- Provide services
- Manage bookings
- Maintain your account
- Comply with legal obligations

You may request deletion of your data at any time (see your rights below).

## **7. Your rights**

You have the right to:

- Access your personal data
- Correct inaccurate data
- Request deletion of your data
- Restrict or object to processing
- Withdraw consent at any time
- Lodge a complaint with a data protection authority

## **8. Data security**

We implement appropriate technical and organizational measures to protect your personal data against unauthorized access, loss, or misuse.

## **9. International data transfers**

Your data may be processed outside your country of residence. When this happens, we ensure appropriate safeguards are in place in accordance with applicable laws.

### **10. Third-party links**

Our website may contain links to third-party websites. We are not responsible for their privacy practices.

### **11. Cookies**

We use cookies and similar technologies to operate our website and improve user experience.

For more details, please see our Cookies Policy [here](#).

### **12. Updates to this policy**

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised date.

### **13. Contact us**

If you have any questions about this Privacy Policy or your personal data, you can contact us:

Wild Riders - Catalina Camp

Email: [info@wildriderstravel.com](mailto:info@wildriderstravel.com)

Address: Paseo Bonanova 38, Barcelona 08017 Spain

## **Privacy Policy Agreement**

By using [www.wildriderstravel.com](http://www.wildriderstravel.com) or contacting Wild Riders you agree to our Privacy Policy.

## **Data Protection**

In accordance with the GDPR (EU) 679/2016 and the LOPD (ES) 3/2018, we provide the following information on data protection:

### **Data controller:**

The data controller responsible for processing your data is Catalina Camp - "Wild Riders".

Data controller's details:

Name: Catalina Camp Prats  
Tax ID: 21774317X  
Postal address: Paseo Bonanova 38, 3B, 08017 Barcelona, Spain  
Telephone: (+34) 618344426  
Email: catalinadelbarro@gmail.com

Catalina Camp - Wild Riders will collect and process the personal data, including specially protected and/or sensitive data, that you provide.

### **Purposes of processing:**

We process your data including, but not limited to: respond to your enquiries, provide our services, arrange bookings, manage reservations and travel, send you information, send you promotional offers, and build a community.

The purposes of processing are as follows:

#### 1. Provision of services. Including, but not limited to:

- Personalised customer service, advice and/or recommendations
- Intermediation services, bookings and/or enquiries with third parties collaborating in the provision of services of interest and/or tourist activities
- Package holiday services, events and/or our own activities
- Other complementary services of a social and/or community nature

#### 2. Management of services. Including but not limited to:

- Management of contacts and/or requests received
- Direct communication and customer service with the data subject
- Administration of enquiries, requests and/or bookings
- Intermediation with third-party collaborators and/or parties involved in the requested and/or contracted services
- Management of specific requests, various arrangements and/or the data subject's needs in relation to the service
- Invoicing for services

#### 3. Compliance with legal and regulatory obligations. Including, but not limited to:

- Complying with current legislation in Spain
- Complying with current legislation in the European Union
- Providing information to official organizations and/or authorised entities that require it by law and/or with the necessary authorisation.
- Acting in accordance with the safeguards and regulations established regarding data protection.

#### 4. Where consent has been given, to build a community. Including but not limited to:

- Being part of the “Wild Riders” community
- The possibility of becoming a member of the “Wild Riders” club and/or recommending members
- Connecting with other relevant individuals, such as fellow travellers or those interested in the same and/or other services offered by Catalina Camp - Wild Riders
- Joining groups, such as instant messaging and/or social media groups, relating to equestrian interests, travel services and/or common and/or complementary interests
- Participation in events and/or activities promoted by Catalina Camp - Wild Riders

5. Where consent has been given, to offer services and commercial communications. Including but not limited to:

- Receiving communications, notices and/or notifications by any means and/or channel, physical or electronic, regarding offers and/or services from Catalina Camp - Wild Riders
- Receiving communications of interest, such as newsletters, articles, images or other information related to Catalina Camp - Wild Riders

Catalina Camp - Wild Riders will collect and process the personal data, including sensitive personal data (primarily health-related data), that you provide. If you do not provide the requested data or do not consent to its processing for the specified purposes, the services cannot be provided. You are required to declare to the agent, prior to the conclusion of the contract or the commencement of the services, in accordance with the questionnaire provided by the agent, all known circumstances that may influence the service.

The data provided will be retained for the duration of the business relationship, unless the data subject requests its erasure, and/or for the time necessary to comply with legal obligations and address any potential liabilities that may arise from the fulfilment of the purpose for which the data was collected.

### **Legal basis for processing:**

The legal basis for processing is the data subject’s consent, a legitimate interest and/or compliance with legal obligations.

The legal basis for the processing of your data is, firstly, the data subject’s consent: as the primary purpose is to provide a service requested by you, the data subject provides their data voluntarily and the data controller collects it for their benefit.

Secondly, the processing of the data subject’s data is necessary to satisfy the following legitimate interests of the data controller, including but not limited to:

- Being able to contact the data subject directly via various means
- Sharing information
- Managing and administering requests, bookings and/or services
- Meeting the need to ascertain the data subject’s experience and/or skills, as well as other data relevant to the service

- To satisfy the need to comply with certain essential requirements and/or those of mutual interest and/or relevant to the service
- To assess the risk and/or feasibility of participating in a trip and/or activity
- To comply with the requirements set out in the terms and conditions
- Exercising contractual and/or pre-contractual rights and/or obligations
- Making the relevant changes and/or necessary adjustments to the data
- Invoicing for services
- Creating and expanding a group and/or community

And thirdly, to comply with any legal and regulatory obligations that may arise from the needs of Catalina Camp - Wild Riders, its activities, its services, any intermediary services, potential claims and/or the commercial relationship.

### **Recipients of the data:**

The recipient of the data is Catalina Camp - Wild Riders.

The data will not be disclosed to third parties except:

1. To suppliers necessary for the provision of the service or the administrative management of the business. Where applicable, the data will be disclosed to:

- Partners: suppliers, collaborators and/or third parties necessary for the provision and/or administrative management of the service.
- Data controllers and/or data processors.

The identity of the recipients will be disclosed in the contract or invoice relating to the service, the legal basis for the processing being the performance of the service contract, particularly in cases involving services or data transfers to other countries.

The communication and/or transfer of data to third-party collaborators is covered by a privacy policy agreement. The data subject may formally request this from Catalina Camp by email at [catalinadelbarro@gmail.com](mailto:catalinadelbarro@gmail.com).

2. Where there is a legal obligation. Where applicable, the data will be disclosed to:

- Official organizations and/or third parties in accordance with legal obligations and/or due authorisation.

3. In the event of force majeure, such as a serious accident or natural disaster, the data controller and/or data processor will contact:

- The person(s) designated by the data subject as emergency contacts.
- The insurer(s) indicated by the data subject for assistance in the event of an accident and/or unforeseen incident(s) during the service and/or journey, via the relevant 24-hour emergency and/or accident contact.

Where applicable, the data subject's details necessary in relation to the incident will be shared with one or all of the parties mentioned above.

4. Only with the data subject's explicit consent:

- Your personal and/or contact details will be shared with the Wild Riders community via various media and/or through various physical and/or electronic channels.
- Your images and/or voice recordings will be shared in instant messaging groups, on social media and/or via other means, such as post and/or email.

All data relating to the data subject will be shared responsibly, with due discretion and diligence, in the interests of mutual and/or shared benefit, including providing the best possible service.

**Data processing rights:**

You have the right to access, rectify, object to and erase your data, as well as other rights, which you may exercise by sending a formal request to the email address [catalinadelbarro@gmail.com](mailto:catalinadelbarro@gmail.com).

The data subject has the right to obtain information regarding the processing of their personal data and may exercise their rights of access, rectification, erasure, objection and/or request the restriction of certain processing operations, as well as the right to data portability and the right not to be subject to a decision based solely on automated processing, in which case they may request human intervention in the decision-making process.

You also have the right to withdraw any consent you have given and/or to request the rectification of inaccurate data or, where applicable, to request its erasure when, amongst other reasons, the data is no longer necessary for the purposes for which it was collected, by sending a formal request to the email address [catalinadelbarro@gmail.com](mailto:catalinadelbarro@gmail.com), providing sufficient identification in your request by electronic means or, failing that, by means of a duly signed request submitted by other formal means. However, if the data controller has reasonable doubts regarding the identity of the individual making the request, they may ask for additional information necessary to confirm their identity.

In certain circumstances, data subjects may request that the processing of their data be restricted, in which case we will retain it solely for the purpose of establishing or defending legal claims.

In certain circumstances and for reasons relating to their particular situation, data subjects may object to the processing of their data. Catalina Camp - Wild Riders will cease processing the data, except for compelling legitimate grounds, or for the purpose of exercising or defending potential claims.

If you consider that your rights have been infringed, you also have the right to lodge a complaint with the Spanish Data Protection Agency.

Furthermore, and particularly if you consider that you have not received a satisfactory response regarding the exercise of your rights, you may lodge a complaint with the national supervisory

authority by contacting the Spanish Data Protection Agency, the supervisory authority in this matter ([www.aepd.es](http://www.aepd.es)), C/ Jorge Juan, 6 – 28001 Madrid.

### **International data transfers**

In the case of international services you subscribe to, your data may be disclosed to suppliers or authorities located outside the EEA or equivalent countries.

In such cases, the requirements of Article 49 of the GDPR will be complied with, and all necessary measures will be taken to ensure secure and compliant communication.

In accordance with this information, the data subject's explicit consent is also requested for the processing of their personal data in the event of international data transfers.

### **Additional information:**

#### **Consequences of omitting and/or providing false information:**

The processing of your data, including personal data, is necessary to manage and/or provide the service. You may choose not to provide the data required and/or essential in relation to the service, as specified in Wild Riders' terms and conditions. The main consequence of failing to provide the data deemed necessary and/or relevant to the service is the inability to provide the service. Other consequences of failing to provide the data include the invalidity of the request or booking, as well as the nullity of the contract or service, all of which are the responsibility of the data subject.

The provision of personal data, including sensitive information, is a requirement set out in the terms and conditions accepted when requesting a service. Please note that the data subject's details are requested prior to confirming a booking and/or service. If you provide the requested data, your request will be processed and Catalina Camp - Wild Riders will be able to contact you regarding your service.

If you do not provide the data requested by the data controller, Catalina Camp - Wild Riders will be unable to provide you with its service(s) and shall in no event be liable for any inconvenience and/or damage that may arise therefrom.

Certain information is required to manage the service and/or is essential prior to a trip. Should such information not be provided, such as specific details regarding a travel insurance policy and/or medical assistance cover that explicitly includes equestrian activities, the service will not be provided. The customer shall be liable for any consequences arising therefrom. Under no circumstances shall Catalina Camp - Wild Riders be held liable for any inconvenience and/or damage that may result therefrom.

Catalina Camp - Wild Riders shall not be held liable in the following circumstances: provision of false information, omission of information and/or bad faith on the part of the customer. Under no circumstances shall the provision of false information, omission of information and/or

relevant details regarding the service by the customer result in any obligation or liability on the part of Catalina Camp - Wild Riders.

**Any inaccuracy, falsehood or omission in the data and/or information provided in a declaration form, and/or failure to submit the required supporting documentation, will result in the application not being processed, without prejudice to any criminal, civil or administrative liability that may arise.**

### **Respect for Privacy & Confidentiality Awareness:**

Wild Riders' privacy policy is committed to nature and responsible tourism. It also takes into account the shared interest in respecting the environment, services, professionals and fellow travellers, appealing to our shared responsibility to preserve travel destinations and experiences. We need your help to ensure that both remain special and authentic.

Everyone is expected to follow both common sense and certain unwritten ethical standards, as well as Wild Riders' code of conduct and etiquette.

This includes respecting the privacy of shared information, as well as the confidentiality of the names of professionals, their families, other collaborators, their personal details or contact information, specific destinations, places visited or passed through, the routes taken and/or other sensitive information.

It is considered bad practice and irresponsible behaviour, to the detriment of the places shared, visited and/or passed through, to record tracks or any other digital record of the route or GPS coordinates; doing so on apps for mass public use or on social media is particularly harmful. We particularly ask that you do not share the details of the trip on any mass social media platform. We ask for confidentiality regarding the details of the trip. We appeal to the conscience and individual responsibility of each traveller for the common good.

If you wish to recommend your trip to third parties, friends and/or acquaintances interested in the experience, you may refer them directly to Wild Riders ([www.wildriderstravel.com](http://www.wildriderstravel.com)), to their social media (@wildriderstravel / [www.facebook.com/groups/wrtgroup](http://www.facebook.com/groups/wrtgroup)), to the email [info@wildriderstravel.com](mailto:info@wildriderstravel.com) or directly to Catalina Camp.

**Wild Riders reserves the right of admission.**